DECISIONS
Operations Centers

The Userful Decisions application maximizes situational awareness through the integration of operational content and control of critical information.

Decisions is built for the modernized operations center. The convergence of AV and IT has enabled organizations to become more agile — utilizing mobile devices, offsite or remote workers, interconnected control rooms, and multi-function rooms within a site. With Userful organizations benefit from a platform that incorporates visual collaboration across the entirety of their organization, extending beyond the operations center itself.

Userful Decisions is as intuitive as it is powerful. Simple point and click functionality makes it easy for operators to deploy any source to any destination, including combinations of screens and video walls. With Userful's uConduct Soft-KVM, operators can easily interact with this content on the video wall or turn their own desktops into a virtual video wall. Utilizing standard network protocols allows for easy incorporation of an unlimited number of sources that can be sent sent to any display or group of displays. These same network protocols allow for an unparalleled level of multisite, offsite, and remote worker collaboration.

With Userful Decisions, teams get total 360-degree situational awareness and engagement — ensuring real-time decision-making, proactive responses, and operational efficiencies.

Decisions is part of an ecosystem of AV applications on the Userful Infinity Platform, a secure, scalable, centrally managed, and future-proof platform for the enterprise.

Key Benefits

- **Any Source Any Where on the Canvas -** Simple drag and drop interface allows operators to quickly access, add, and manage any visual data source and create custom layouts that can be viewed on a single canvas.

- **Advanced Operator Workstations -** Operators can use keyboard and mouse across multiple windows with Soft-KVM and can configure virtual canvases for use on operator desktops.

- **Mission Critical Workflows -** Provide critical data sources to authorized stakeholders in remote offices, empower automation and intelligent workflows through API triggers, centrally control multiple video walls and what is displayed on them, create custom layouts that can be loaded on a video wall with a single click.

- **Robust IT Manageability -** No custom hardware required, automatic system failover included, system monitoring includes health checks for core system functionality and STMP support for notifications when a failure occurs.

Features

- **Aggregate Content from Any Source -** Including hardwired connections (HDMI, DVI, etc), web content (including web-pages that need authentication), network streams (RTSP, HLS, WebRTC), signage content, and more.

- **Drag-and-drop Interface -** Simplify collaboration and interaction by easily moving, resizing, and prioritizing content with a few mouse clicks.

- **Control Multiple Video Walls -** Share content across multiple video walls and even with remote operation centers.

- **View Live Updates -** Stream content to video walls and desktops concurrently for local and remote operators.

- **Audio Control -** Control individual source volume.

- **Advanced Layouts & Scaling -** Quickly spread windows across multiple displays, customize size of content and snap in place for any video wall size or aspect ratio.

- **Create & Save Layouts -** Create, save, and instantly switch between an unlimited number of custom content layouts or schedule layout changes by date and time.

- **Supervisor Dashboard -** Simultaneously view near-real-time video streams of live content from remote operations centers.

uConduct - Advanced Operator Workstations

- **Virtual Canvas -** Operators can visualize and interact with sources in a personalized video wall layout in the same way they can with a real video wall.

- **Soft-KVM -** Interact with multiple sources via keyboard/mouse control using a virtual canvas on the operator workstation.

Deployment Availability	
Platform	Userful Infinity, Userful 11
Supported Client Devices	Certified uClient adapter, certified LG webOS displays, TAA compliant uClient adapter, LTE enabled uClient adapter, zero client, LED Media Commander.
The Userful Infinity Platform uses server-based pricing, a fixed subscription based on the number of CPU cores and GPUs licensed.	

Userful Infinity Platform

- **No Proprietary Hardware -** Userful's Infinity Platform allows customers to use commercially available off the shelf hardware.

- **Built for Scalability -** Centrally manage content from dozens to thousands of displays and organize displays and content based on location.

- **I&O Manageability -** Manage updates, power management configurations (on/off display schedules), remote reboots, and locked-down uClient Adapter.

- **Comprehensive Security -** Locked-down OS on which IT teams can implement their own security policies and option to run in a secure closed network.

- **Supports Any Display Technology -** Connect and securely distribute content across any single screens and video walls including LCD, OLED, Direct-view LED and rear projection cubes.

- **Any Content Source -** Use the same screens to leverage other content sources including canned content, live content, local sources, or desktop streams.

- **API -** Tie deployment into other communication tools, third-party applications, and device triggers.

- **Central Management -** Connect and manage all servers from a single interface.

- **Automated Failover -** Private Cloud offers options to add backup servers to ensure continuous system availability.

- **Role-Based Access -** Create custom user rights for operators, supervisors, and administrators.

Consult with a Userful Expert

To learn more please book a meeting with one of our specialists.

Schedule Consultation

For display pairing, administration, specifications, and set-up best practices, please review the following documentation.

https://docs.userful.com

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